

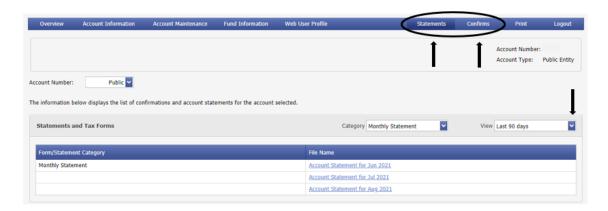
Accessing Electronic Statements and Confirmations

STAR Ohio participants can access statements and transaction confirmations online. There is no action required to enable online statements; they are automatically loaded.

- Visit www.starohio.com and select STAR Ohio Login
- Log into your STAR Ohio account

You must request online access prior to logging in for the first time. All requests to establish online access must come from an authorized signer on the account. To request online access or to have your password reset, please contact Client Services at 800-648-7827 (STAR). A temporary password will be e-mailed to you from STAROhio@pfadm.com.

- Click the Statements or Confirms tab at the top of the screen
- Select the document you would like to view.
 Documents from the last 90 days are automatically visible.
 You can select the drop down option to view older documents if needed.



Select from the list available to obtain a pdf of the document. You may view, print or save the pdf document as needed.

If you need additional assistance or have any questions, please contact STAR Ohio Client Services at 800-648-7827 (STAR) or info@starohio.com.